



Appendix 1-Visitors to the Home, Covid-19 protocols

Visitor Definitions:

Essential Visitors: persons performing essential support services (e.g., food delivery, inspector, maintenance, or health care services (e.g., phlebotomy)) or a person visiting a very ill or palliative resident. Government inspectors are essential visitors as per the guidance document; however, they are not subject to this policy. Essential visitors include support workers and caregivers; however, an essential visitor does not need to be a support worker or caregiver, as long as they meet the definition as per the guidance document.

Support Worker: a type of essential visitor who is visiting to perform essential support services for the home or for a resident at the home e.g. physicians, maintenance workers, delivery persons.

Caregiver: a type of essential visitor who is designated by the resident and/or their substitute decision-maker and is visiting to provide direct care to the resident through supporting meal enhancement, mobility, personal hygiene, cognitive stimulation, communication, meaningful connection, relational continuity and assistance in decision-making. This includes paid private duty companions. Approval from a parent or legal guardian to permit persons under the age of 16 years of age to be designated as a caregiver, if applicable.

Caregivers are designated by the Resident/ Substitute Decision maker. A Caregiver Agreement/Guidelines are to be completed with the Director of Programs. A maximum of 4 Caregivers may be designated per resident at a time. Caregivers who were designated prior to December 15, 2021 may continue to be designated as a caregiver even if this means the resident has more than 4 designated caregivers. To receive designation of Caregiver, the individual must contact Ext 4241 to be provided with an agreement package, education and guidelines that must be followed during their visit.

General Visitors: A general visitor is a person who is not an essential visitor and is visiting to provide non-essential services or for social reasons. General visitors are not designated by the resident as caregivers and may be hired by the home or the resident and/or their substitute decision maker. General visitors younger than 14 years of age shall be accompanied by an adult and must follow all applicable infection prevention and control (IPAC) precautions.

Non-Adherence to Visitor Guidelines

The JNH respects the importance of visitors to the health and well being of all residents while recognizing the necessity of regulations to prevent the spread of the virus and keep resident safety a priority. Should non-adherence to visitor guidelines occur, the home will approach each on a case- by- case basis and will work with the visitor to ensure they understand visitor requirements and have the necessary knowledge and education to visit safely.